

**BRONX-LEBANON HOSPITAL CENTER**  
HEALTH CARE SYSTEM

**SAMUEL SHUTMAN**  
VICE PRESIDENT, MANAGED CARE  
& BUSINESS DEVELOPMENT

May 17, 2010

Kelly Andron  
Healthplex, Inc.  
333 Earle Ovington Blvd., Suite 300  
Uniondale, NY 11553

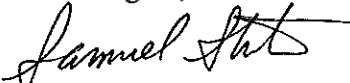
Dear Ms. Andron,

Thank you for the excellent support of your Credentialing Verification Organization (CVO) over the last two years. The partnership between Bronx Lebanon Hospital Center and Healthplex CV has enabled financial and operational successes for the hospital and its physicians in several ways including:

- From a baseline of 25% participation rate, Bronx Lebanon physicians now participates with contracted health plans at a rate of 97%
- Enabled Bronx Lebanon's ability to attain a delegation status, from more than 20 contracted health plans, for physician credentialing
- Contributed to a significant reduction in health plan denials in both professional and hospital claims. These were claims for medical services previously denied for "provider non-par"
- Prevented expirations of DEA and NYS License through the CVO electronic notification of expiration dates

I would welcome the opportunity to recommend your services to any medical provider.

Thanks again,

  
Samuel Shutman